

My BOLT™ has no power. What do I check?

Answer:

- is the battery fully charged?
 - If not...
 - Make sure the machine is in the "OFF" position before charging, and the charger is plugged into a working outlet.
 - The 1311 and 1312 Series needs a full 4 hours of charging on the very first use up to 4 hours of recharging depending on the amount of use.

1311/1312 Bolt Ion models with Lithium Ion batteries

Charging		
Battery Status	Light Color	Light Behavior
100%	Blue	3 lights on for 10 minutes, then it periodically flashes blue
66% to 99%	Blue	2 Lights On, 1 Light Blinking
33% to 65%	Blue	1 Light On, 1 Light Blinking
10% to 32%	Blue	1 Light Blinking
0% to 9%	Red	1 Light Blinking Quickly

- The 1313 and 1315 series needs a full 8 hours of charging on the very first use and a full 8 hours of charging is required for the battery to regain full capacity.

Charging	
Battery Status	Light Behavior
Full	Green for 10 minutes, then it periodically flashes green
Low	Slow blinking red

- Be sure you are only using the charger supplied with your BOLT and that the charger is properly plugged into the charging base if the unit has one.
- Is the power cord plugged firmly in the outlet?
 - If yes, the power cord is firmly plugged in...
 - Check for a blown household fuse or breaker.
 - Check to see if charger is properly plugged into the charging base
 - If there is still no power after trying all these troubleshooting steps, please contact BISSELL Consumer Care at 1300 247 735. A Representative will be happy to assist you.