

making a lot of loud noise.

Check the Pre-Motor and Post Motor Filters.

You should be checking the Pre-Motor filter at least once a month and clean or replace as needed. You can access the Pre-Motor filter by removing the Easy Empty dirt tank from the vacuum base and pushing the “Push for filter” button located on the carry handle. Remove the foam filter from the filter tray (regular foam filter is yellow). You may wash this filter, but it must be allowed to completely air dry before putting it back into the machine. See pictures below:



- The Post-Motor filter assists in the filtration process to return clean air to the room. You should be replacing this filter every three to six months depending on use of the vacuum. You can access this filter by removing the filter tray located below the Easy Empty dirt tank. See pictures below. When the filter is dirty, push the filter through the bottom of the tray to clean or replace. Note: the white pleated post-motor filter may NOT be washed with water or detergent. If dust and debris accumulates on the filter, tap the filter on the side of a garbage container.



- More frequent filter cleaning or replacing may be necessary if you are vacuuming new carpet, fine dust, or have allergy concerns.
- Check the brush roll for hair & debris. Remove the access plate and check the brush and belt for debris/hair/string. Clean off any debris on the brush. Try to turn the brush by hand. If brush doesn't turn by hand, or belt is broken, you'll need to replace the damaged part(s).