

Why does my Proheat 2X® Revolution™ Deep Cleaner have no or low suction to the hose?

Answer:

[Watch The Video](#)

Use the following steps if your Proheat 2X® Revolution™ has no or low suction to the hose:

- With the machine in the upright position, remove the dirty water tank and empty the tank.
- With the tank still removed, inspect it for cracks or damage. If there is no damage, firmly push the tank back into place leaving no gaps. The dirty water tank will click into place and should sit flush with the machine.



- Remove the hose and reconnect it. Be sure that the circular gasket on the hose is inserted into the circular opening on the foot and that the rectangular tab on the hose is inserted into the rectangular opening on the foot. The button should be facing outward.



- If there is still no suction, remove the hose and check for cracks or other damage. Over a sink, run clean water through the entire hose to see if water will flow through it. If the water does not come through, a new hose is needed to be ordered.

If your machine still has no or low suction to the hose, please [contact us](#). A representative will be happy to assist you.