

Lift-Off Deep Cleaner

27F6, 35K3, 73H5, 94Y2 Series

Brushes Not Turning

- 1) The Lift Off Deep Cleaner Series has a feature that allows the brushes to turn **ONLY if the machine is reclined and the pod is properly attached to the base.** If the machine is in the upright position, the brushes will NOT turn.
Machine upright = brushes will NOT turn
Machine reclined and pod secured = brushes should turn
- 2) *Check to make sure the Heater Indicator Light is illuminated to verify the pod is seated correctly on the base of the unit. If the pod is not seated correctly on the unit, the brushes will not engage.*
- 3) Check to see if material has been caught or damage has been done to the brushes.
- 4) Unplug the machine, and check to see if the brush belt (shorter belt & on the non-cord side of the machine) is intact. The longer belt of the 2 brush belts is on the cord-side, and connects the 2 brushes together. The shorter belt hooks over the motor-pulley and attaches to the gear on the end of the brush.
- 5) With the machine still unplugged, turn the brushes by hand. If they turn, plug unit back in and try again.
- 6) If troubleshooting has been exhausted, please contact one of our Authorized Service Centers to have a quality technician inspect your unit.