

Bissell[®]
PROFESSIONAL



SPOTCLEAN
PROFESSIONAL

4720 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Unplug from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » If the supply cable is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person in order to avoid a hazard.
- » Do not run appliance over cable.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- » Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » If your appliance has a motorized brushroll, do not leave machine running in the same spot without the handle fully upright.
- » Do not leave appliance when plugged in.
- » Do not use with damaged cable or plug.
- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Keep cable away from heated surfaces.
- » To unplug, grasp the plug, not the cable.
- » Do not handle plug or appliance with wet hands.
- » Turn off all controls before unplugging.
- » Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.
- » Do not use outdoors.
- » Always connect to a properly earthed electrical socket. Do not modify earthed plug.
- » Liquid must not be directed towards equipment containing electrical components.
- » Do not immerse. Use only on surfaces moistened by the cleaning process. Use only BISSELL cleaning products intended for use with this machine.
- » Use only the type and amount of liquids specified under the operations section of this guide.

WARNING

DO NOT IMMERSE. USE ONLY ON SURFACES MOISTENED BY THE CLEANING PROCESS. USE ONLY BISSELL CLEANING PRODUCTS INTENDED FOR USE WITH THIS MACHINE.

ALWAYS INSTALL FLOAT BEFORE ANY WET PICK-UP OPERATION.

SAVE THESE INSTRUCTIONS

FOR OPERATION ON A 220-240 VOLT A.C. 50/60 HZ POWER SUPPLY ONLY.

This model is for household use only.

Thanks for buying a BISSELL portable deep cleaner!

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your portable deep cleaner works as well in two years as it does today, so this guide has tips on using (page 5), maintaining (page 6), and if there is a problem, troubleshooting (page 7).

In just a few simple assembly steps, you'll be ready to spot clean. Flip to page 4 and let's get started!

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Product View



- 1 Clean Water/Solution Tank
- 2 Power Button
- 3 Dirty Water Tank
- 4 Flex Hose Clip
- 5 Flex Hose

- 6 Power Cord
- 7 Quick Release™ Cord Wrap
- 8 Attachment Tools (vary by model)
- 9 Hose Grip Bracket

Assembly

Assembling your portable machine is a simple process.



1. Slide the flex hose clip into the opening on the front of the machine. You will hear a “snap” when it is locked into place.
2. Snap the hose grip bracket into the back of the machine on the clean tank side. Wrap the flex hose around the unit and snap hose grip into bracket.
3. Attach the cord wrap by snapping it into place on the collection tank side of the machine. Wrap the power cord around the cord wrap. Snap the additional tool storage (select models) into the back of the machine between the cord wrap and hose grip bracket.



Go to www.BISSELL.com and search “5207 Videos”

⚠️ WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

1. 
2. 

Cleaning solution

Keep plenty of genuine BISSELL Cleaning Solution on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and may void the warranty.



BISSELL
Oxy Boost
formula for
carpet &
upholstery



BISSELL 2X
Portable Machine
Spot & Stain
Formula



BISSELL 2X
Portable Machine
Pet Stain & Odor
Formula

⚠️ WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

⚠️ WARNING

Use only BISSELL portable machine formula (with boost if desired) in your cleaner. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

TIPS

- » Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.
- » Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.
- » Before turning off the machine, suction up clean water to thoroughly rinse out the interior of the flex hose. Then, lift the cleaning tool and point it upwards to drain any remaining water into the dirty water/ collection tank.

Operations

Getting ready

1. To fill the clean water/solution tank

a. Remove the tank by lifting it straight up and away from the unit.

b. Pull on the black tab to reveal tank opening. The plug rotates out of the way for easy filling.

c. FOR LARGE AREA: Follow the fill lines on your clean tank to add the correct amount of hot tap water (140°F/60°C MAX), portable machine formula, and 1oz of BISSELL Boost.

FOR SMALL AREA: Follow the fill lines on your clean tank to add the correct amount of hot tap water (140°F/60°C MAX), and portable machine formula.

DO NOT BOIL OR MICROWAVE WATER.

d. Replace the plug by rotating into place and pressing gently onto tank.

e. Replace the tank by lining up tank bottom with indentations on machine. Press down firmly on tank to secure in position.

2. Release the flex hose from the hose grip bracket. Unwrap flex hose completely from around the unit.

3. Select desired tool for spot cleaning. Insert tool on end of hose until it clicks into place.

4. Twist the Quick Release™ cord wrap clockwise to unwrap the power cord completely.

1a.



1b.



1e.



3.



4.



Pre-treating

Cleaning effectiveness will be enhanced if you pre-treat heavily stained or highly soiled areas. Here's how:

1. Attach the Small Tough Stain Tool to the handheld cleaning hose.

2. Plug in the unit and press the power button beneath the handle to turn it on.

3. Hold the Small Tough Stain Tool just above the carpet or upholstery to be cleaned. Press the trigger to mist solution over the soiled area.

4. Wait 3-5 minutes before cleaning.

Cleaning with tools

1. Attach the tool to the end of the cleaning hose (tools vary by model).

2. Plug in the unit and press the power button beneath the handle to turn it on.

3. Hold the tool 1 inch above soiled surface.

4. Press the spray trigger to mist solution over and onto the soiled area.

5. Release the spray trigger and gently scrub the stain.

6. To lift the stain away, apply downward pressure on the tool and slowly pull it toward you. Watch as powerful suction removes the dirt and cleaning solution. Continue until no more dirt can be removed.

7. As a final step, use "drying strokes" (by not pressing the spray trigger) to remove as much moisture as possible. Repeat this step as often as necessary.

NOTE: Oxy Boost formula will continue to clean oxidizable stains for 6-8 hours.

WARNING

Keep spray away from face. Failure to do so may result in personal injury.

IMPORTANT

Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your SpotClean. If tag is coded with an "S" (with diagonal strike-through), or says "Dry Clean Only," do not proceed. If manufacturer's tag is missing or not coded, check with your furniture dealer.

Maintenance & Care

After cleaning

1. Unplug power cord from outlet.
2. Empty and rinse the dirty water tank after each use, OR when dirty water reaches the indicated maximum fill line.
 - a. To remove the dirty water collection tank, simply lift up on the tank from the base of the machine.
 - b. Pull tab to remove plug from tank
 - c. Rinse out dirty tank with clean water after emptying.
 - d. Disconnect the cleaning tool from the hose grip by pushing down on button lock and pulling straight off. (Do NOT twist tool to remove it).
 - e. The front section of select tools can be removed for easy cleaning. Push the button at the top of the tool and slide the front of the tool off the base. Rinse both under water and replace the front of the tool.
 - f. Check spray nozzle for accumulated dirt or debris. If necessary, clean with soft bristle brush.
 - g. The float stack can be removed from the dirty tank for cleaning. Turn it counter-clockwise to remove it. Rinse with water until all debris is removed. Replace the float stack in the dirty tank and turn clockwise to lock.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



Machine storage

1. Wipe all surfaces with a soft cloth.
2. Wrap power cord around the cord wrap on the back of the machine.
3. Wrap flex hose around the base of the unit and secure the spray trigger.
4. Store unit in protected, dry area, at room temperature (40-110°F or 4-43°C).

Thermal protector

An internal thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates, the suction motor will stop operating. If this happens, proceed as follows:

1. Turn the cleaner OFF (O) and unplug from electrical outlet.
2. Check the end of the hose and tool for blockages and remove if necessary.
3. Check the float stack for clogs. Refer to step 2g in the cleaning instructions above.
4. When the motor cools for approximately 30 minutes, the thermal protector automatically resets and cleaning may continue. If the thermal protector continues to activate after following the above steps, your cleaner may need servicing. Call BISSELL Consumer Care or visit the website.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced spray or no spray	Spray nozzle clogged	Clean spray nozzle using an unfolded paper clip
	Clean water/solution tank empty	Check/fill tank
	Clean water/solution tank insert clogged	Clean insert at bottom of clean water/solution tank
	Pump needs priming	Gently lift clean water/solution tank while depressing the spray trigger OR gently squeeze clean tank while depressing spray trigger
Spot cleaner won't pick up cleaning solution	Poor upholstery/carpet tool position	Reposition upholstery/carpet tool on surface, follow recommended cleaning procedures
	Dirty water tank is full	Empty dirty water tank
	Upholstery/carpet tool brush worn	Replace with new brush
	Excess solution in flex hose	Lift tool and point upwards to allow water in hose to flow into the dirty water tank
	Incorrect cleaning formula	Use BISSELL 2X Portable Machine formulas only
Deep Stain Tool is Over-Spraying Formula (Formula is Spraying Out the Sides)	Formula trigger is being pulled when tool is above carpeting	Make sure the Deep Stain Tool's formula injection needles are burrowed deeply within your carpeting before pressing the formula spray trigger. To avoid over-spraying, make sure the tool stays in direct contact with the carpet at all times.
	Deep Stain Tool is being used on upholstery	The Deep Stain Tool is designed for high-pile carpets and rugs. Switch to the 3" Tough Stain Tool for upholstery cleaning.
Dirty Water Tank Leaking	Duckbill valve is dirty	Clean the duckbill valve that is located at the bottom of the dirty water tank. Once cleaned, make sure it is placed securely back in place.

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

Limited 2 Year Guarantee (from the date of purchase by original purchaser)

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If for your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) may void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us as follows:

Website:

www.BISSELL.com.au

Email:

consumercare@bissell.com

Telephone:

Australia: 1300-247-735

New Zealand: 0800-247-735

Write:

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Dr.
Scoresby 3179
Victoria
Australia

Replacement parts and accessories are available for purchase. To purchase visit www.BISSELL.com.au

Visit the BISSELL website: www.BISSELL.com.au

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____ Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.



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Part Number 161-2090 04/17 RevB
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