



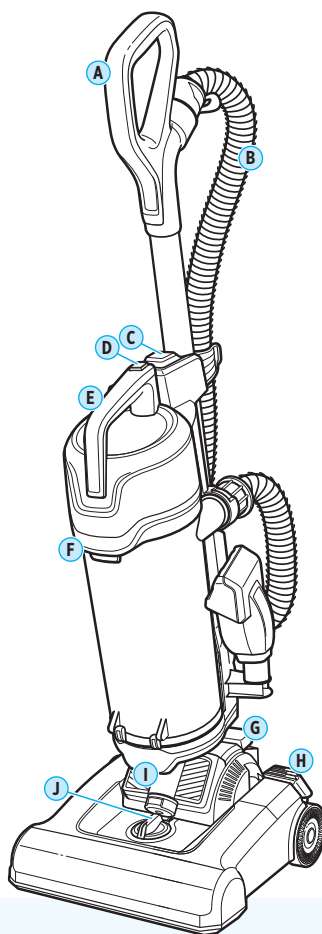
CLEANVIEW™ MAX

ALLERGEN

UPRIGHT VACUUM

MODEL 9381H

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Product Overview

A. Quick Release Extension Wand	F. Dirt Tank
B. Hose	G. Power Pedal
C. Wand Release Button	H. Recline Pedal
D. Dirt Tank Release Button	I. Swivel Steering
E. Carry Handle	J. Height Adjustment

SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Do not expose to rain.
	Do not use on wet surfaces.
	Disconnect power before servicing.
	Protection against moving parts.

SYMBOL	EXPLANATION
	Risk of automatic start-up.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.
	DANGER live parts within, shock hazards
	Suitable for use by children at least 8 years old.
	Corrugated Recycles.
	Corrugated fibreboard
	Non-corrugated fibreboard
	Paper

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- A hazard may occur if the appliance runs over the supply cord.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not run appliance over cable. Keep cord away from heated surfaces.
- Do not unplug by pulling on cable. To unplug, grasp the plug, not the cable.
- Do not handle plug or appliance with wet hands.
- Do not immerse in water or liquid.
- Do not put any object into openings.

- Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Turn OFF all controls before plugging or unplugging appliance.
- Use extra care when cleaning on stairs.
- This appliance is provided with double insulation. Use only identical replacement parts. See instructions for Servicing of Double-Insulated Appliances
- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use without dust bag and/or filters in place.
- Do not use outdoors or on wet surfaces.
- Keep appliance on a level surface.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- If your appliance has a motorized brushroll, do not leave machine running in the same spot without the handle fully upright.
- If your appliance has a TurboBrush® Tool or Pet TurboEraser® Tool, unplug machine before connecting or disconnecting the tools.
- COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.
- When finished using the product, wrap cord around cord wrap for storage. Store unit indoors in a dry location in an area where the product is not likely to get damaged.
- Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.

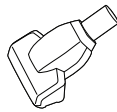
SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

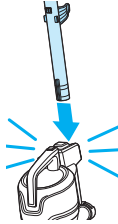
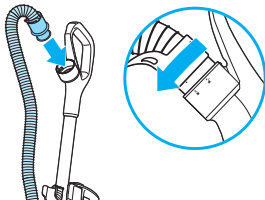
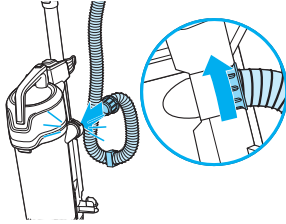
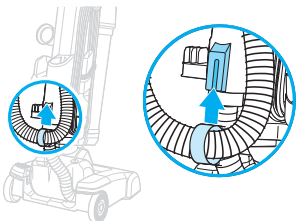
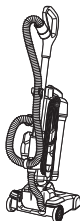
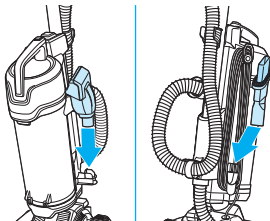
FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

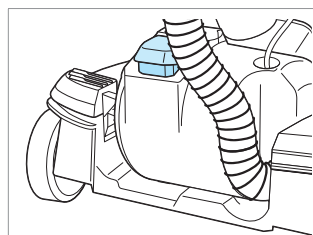
What's in the Box?

				
Base	Quick Release Extension Wand	Hose	2-in-1 Dusting Brush and Crevice Tool	TurboEraser® Pet Tool

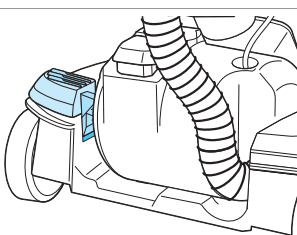
Assembly

		
1. Install extension wand into base until it clicks into place.	2. Install hose into extension wand. Rotate hose to lock it into place.	3. Install hose to back of vacuum and rotate to lock into place.
		
4. Attach hose clip to body of vacuum by sliding up until it clicks into place. Remove hose clip for extended cleaning reach when in use.	5. The hose should sit on the vacuum without any twists.	6. Attach tools to tool holders.

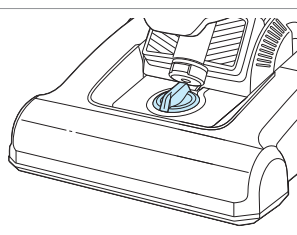
Using the Vacuum



1. Press the red power button with your foot to turn the vacuum ON  and OFF .



2. Press the detent pedal and pull the handle back to recline machine.



3. Turn dial on foot to desired height setting. If dial is difficult to turn, tilt the vacuum back slightly to take the weight off the foot while turning.

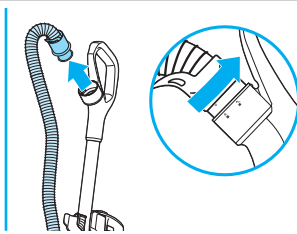
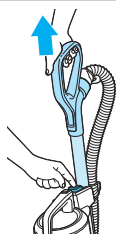
Tip: For best performance, adjust to the lowest practical setting. If your vacuum is difficult to push, adjust to the next higher setting.

Note: Brush roll continues to rotate when machine is turned ON. Never place fingers under the vacuum when it is running. Never place powerfoot on furniture or uneven surfaces.

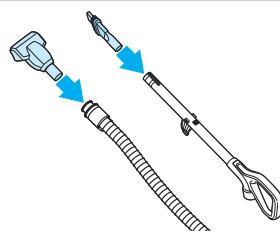
Certain carpets and low humidity conditions may generate small static discharges. Static discharges are entirely harmless and are not associated in any way with the main power supply.

Above Floor Cleaning

Clean hard-to-reach spaces with the vacuum hose and the Quick Release Extension Wand



1. Turn machine OFF(O). To clean above floor, either press the wand release button to remove extension wand or rotate hose to remove.



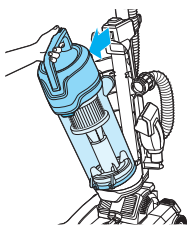
2. Attach desired tool.

Note: For optimal performance, attach the TurboEraser® Pet tool directly to the hose instead of the wand.

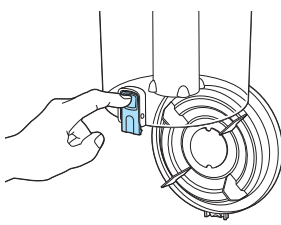
When finished using the machine, wrap cord around cord wrap for storage. Store unit indoors in a dry location in an area where the product is not likely to get damaged.

! WARNING To reduce the risk of injury from moving parts while the vacuum is turned ON, always move the vacuum via the rolling wheels by using the upper handle at the back of the vacuum. Do not carry the vacuum while it is running. Always place vacuum on floor with handle in upright position when using tools.

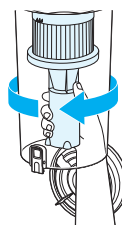
Emptying the Dirt Tank



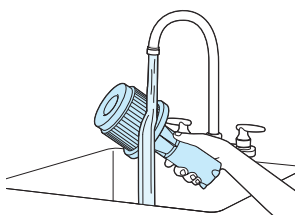
1. Press the dirt tank release button to remove dirt tank.



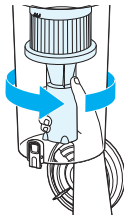
2. Hold the dirt tank over a trash bin. Press the bottom release button to empty.



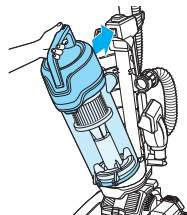
3. Rotate separator and pull down to remove from tank.



4. Clean separator with warm water and mild detergent. Let air dry completely before installing.



5. Rotate separator to install.

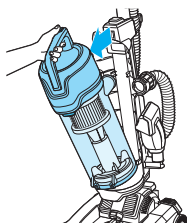


6. Install dirt tank onto machine and press firmly until it clicks into place.

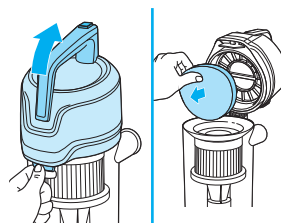
Cleaning the Filters



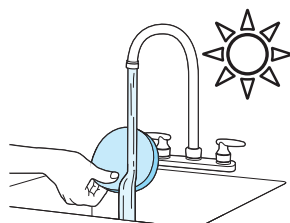
For optimal performance, replace the HEPA filter every 6 months.



1. Press the dirt tank release button to remove dirt tank.



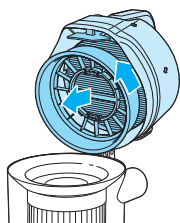
2. Lift release latch to access filter. Remove foam pre-motor filter from lid.



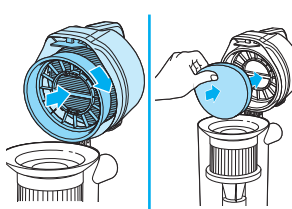
3. Wash pre-motor filter in warm water; mild detergent may be used if desired. Let air dry completely before installing. A wet filter will affect suction performance.

⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

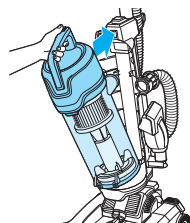
Cleaning the Filters (continued)



4. With the foam pre-motor filter removed, rotate the HEPA filter to remove. Remove debris from filter by tapping on the side of a trash container. This pleated filter should NOT be washed.

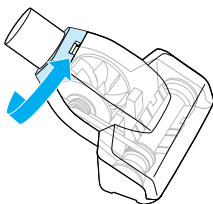


5. Install both pre-motor filters and close lid until it clicks into place.

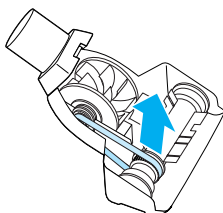


6. Install dirt tank onto machine and press firmly until it clicks into place.

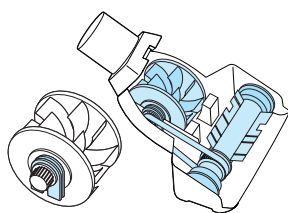
Maintaining the TurboEraser® Tool



1. Rotate collar until slot appears, and remove faceplate.



2. Remove brush roll, belt and paddle wheel. Inspect for damages and replace if necessary.



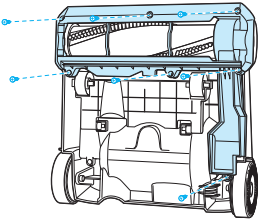
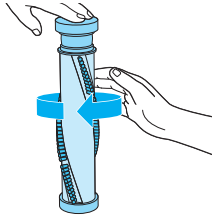
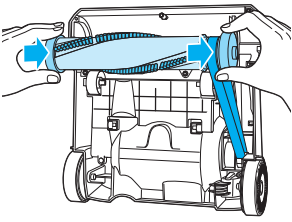
3. To assemble, align two clips on each end of paddle wheel with belt on and install back into place. Place brush roll with belt back in. Faceplate will not close properly if all parts are not correctly aligned

⚠ WARNING

- To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.
- Do not operate vacuum with damp or wet filters or without all filters in place.

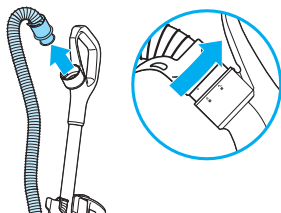
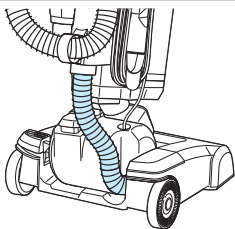
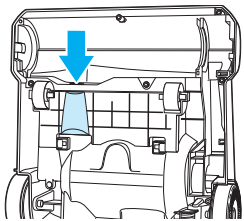
Replacing the Brush Roll and Belt



		
1. Unplug vacuum, turn over and unscrew seven (7) Phillips-head screws to remove the bottom cover. Remove brush roll.	2. Remove debris from brush roll. Inspect brush roll by placing it on its end and spinning. If the brush roll does not spin freely replace the brush roll. Check belt for wear or cuts and replace if necessary.	3. Replace the brush roll and belt by looping the belt over the motor shaft and the brush roll. Line up the endcaps and pull the brush forward into place. This will stretch the belt. Install bottom cover back on and replace the screws.

Clearing a Clog



		
1. Rotate hose and remove from extension wand. Remove any debris.	2. Check the foot hose. If necessary, rotate hose to remove and check for clogs.	3. Remove the bottom cover and brush roll to check the air passageway. Remove any debris.

Note: Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.

Troubleshooting

For a comprehensive walkthrough of your product and support tips visit support.BISSELL.com.

⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited Two-Year Warranty

For two years from the date of purchase by the original purchaser, subject to the "EXCEPTIONS AND EXCLUSIONS" identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.



Australia

Telephone: 1300 247 735
Website: BISSELL.com.au
Address: 789 Springvale Road,
Mulgrave, Victoria 3170
Email: consumercareau@bissell.com



New Zealand

Telephone: 0800 247 735
Website: BISSELL.co.nz
Address: 789 Springvale Road,
Mulgrave, Victoria 3170
Email: consumercarenz@bissell.com

Need more support?

Head to <https://bissell.com.au/pages/contact> to troubleshoot, register your product, view your warranty, and more.



INFO



REGISTER



VIDEOS



PARTS



SUPPORT



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