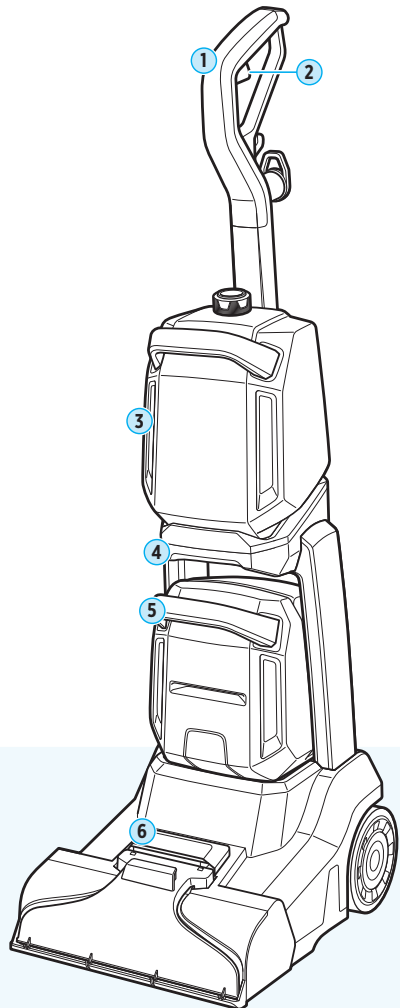











# QUICKWASH POWERBRUSH 3878H POWERCLEAN MAX 3877F UPRIGHT CARPET & UPHOLSTERY CLEANER







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## Product Overview

- 1. Upper Handle
- 2. Spray Trigger
- 3. Clean Water Tank
- 4. Carry Handle
- 5. Dirty Water Tank
- 6. Accessory Hose Door

SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Do not overwet carpet. Use only on carpet moistened by the cleaning process.
	Use only BISSELL® cleaning formulas intended for use with this machine.

SYMBOL	EXPLANATION
	Disconnect power before servicing.
	Protection against moving parts.
	Risk of automatic start-up.
	Allow parts to dry.
	Use warm water, temperature up to 60°C.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.

SYMBOL	EXPLANATION
	Lock.
	Do not freeze.
	Motorised cleaning head for water suction cleaning.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

## IMPORTANT SAFETY INSTRUCTIONS

### READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



### WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The plug must be removed from the socket-outlet before cleaning or maintaining the appliance
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended attachments.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- Do not put any object into openings.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Floor slippery when wet.
- Use indoors only.
- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- A hazard may occur if the appliance runs over the supply cord.
- Do not use with damaged cable or plug.
- Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep cable away from heated surfaces.
- If the appliance has a handheld accessory like pet brush, motor driven head, etc., the user shall avoid entrapment.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- To unplug, grasp the plug, not the cable.
- Do not handle plug or appliance with wet hands.
- Turn OFF all controls before unplugging.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- Do not immerse. Use only on surfaces moistened by the cleaning process. Use only BISSELL® cleaning products intended for use with this machine.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Use only on carpet moistened by the cleaning process.
- Liquid must not be directed towards equipment containing electrical components.
- Always connect to a properly earthed electrical socket. Do not modify earthed plug.
- Always install float before any wet pick-up operation.
- Keep appliance on a level surface.
- If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- To reduce the risk of a leaking condition, do not store appliance where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.
- Do not turn ON your appliance until you are familiar with all instructions and operating procedures.

# SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.







FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## IMPORTANT INFORMATION

- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.
- Brush roll continues to turn while product is turned ON and handle is in use. To avoid damage to carpet, rugs, furniture and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.
- With brush roll on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.
- Keep appliance on a level surface.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.

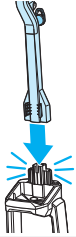
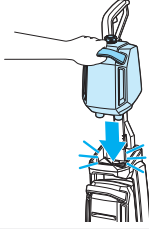
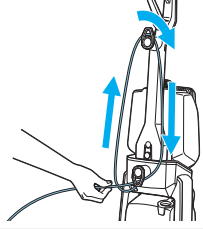
## What's in the Box?

					
Upper Handle	Base with Dirty Water Tank	Clean Water Tank	Trial Formula(s)	Accessory Bag and Hose	Tools

## Assembly

Go to [global.BISSELL.com](https://www.global.BISSELL.com) for assembly videos.



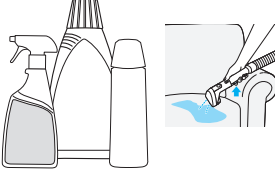
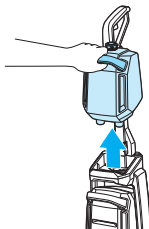
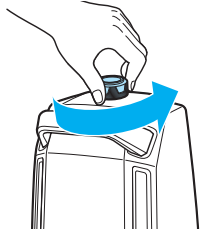
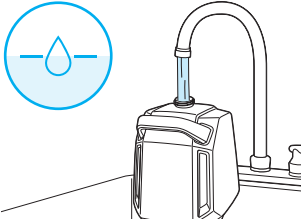
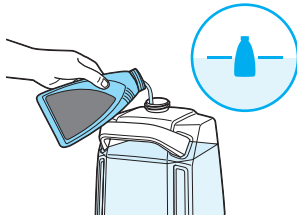
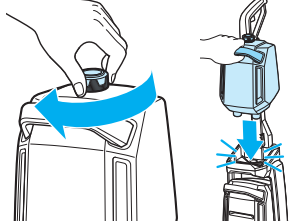
		
<b>1.</b> Insert handle into machine until it clicks into place.	<b>2.</b> Align clean water tank with machine grooves and press downward into place.	<b>3.</b> Wrap cord around upper and lower cord wrap.

## Filling the Clean Water Tank

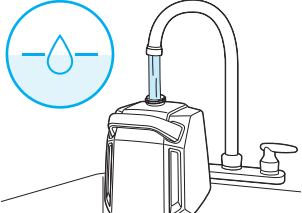
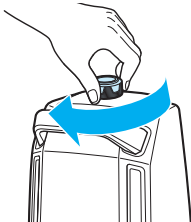
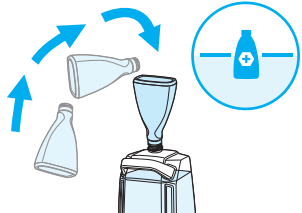


This machine is compatible with BISSELL® formulas made for upright carpet cleaners. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine.

**Note:** Fill with warm (60°C MAX) tap water and add the appropriate BISSELL® formula. Do not use boiling water. Do not heat water or tank in microwave.

		
<p><b>1.</b> Choose your formula.* Scan the QR code with your smartphone or visit <a href="http://global.BISSELL.com">global.BISSELL.com</a> for formulas.</p>	<p><b>2.</b> Lift tank to remove from machine.</p>	<p><b>3.</b> Unscrew yellow cap.</p>
		
<p><b>4.</b> Add warm tap water (140°F/60°C max) to water fill line. Do not use boiling water. Do not heat water in microwave.</p>	<p><b>5.</b> Add BISSELL formula to formula fill line.</p>	<p><b>6.</b> Screw cap back onto tank. Align clean water tank with machine grooves and press downward into place.</p>

## Using the Easy Fill System for Full-Size Antibacterial Formula

		
<p><b>1.</b> Add warm tap water (140°F/60°C max) to water fill line. Do not use boiling water. Do not heat water in microwave.</p>	<p><b>2.</b> Twist yellow cap back onto tank.</p>	<p><b>3.</b> Firmly insert formula bottle into cap on tank and squeeze until formula reaches formula fill line.</p>

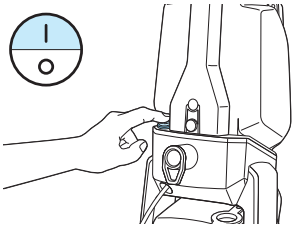
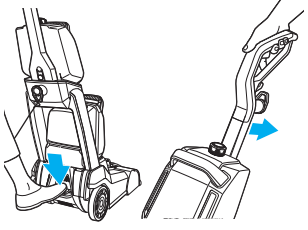
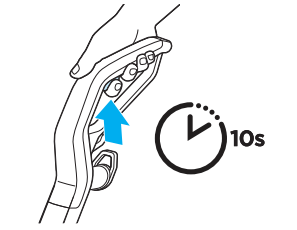

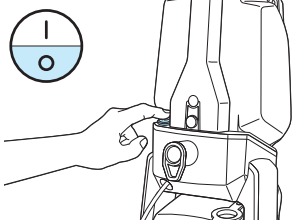
\***Compatible formulas include:** Wash & Protect Pet, Wash & Protect Pro, Wash & Refresh Blossom Breeze, Wash & Protect, Wash & Remove Pro Pet Urine Eliminator + Oxy, Wash & Remove Allergen, Wash & Remove + Antibacterial

**⚠ WARNING** To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formula intended for use with this machine.

# Cleaning Carpets and Area Rugs

## Tips Before Cleaning

- Remove any solids and use a dry vacuum cleaner over area before using your deep cleaner.
- To prevent damage to Berber carpets, avoid repeated strokes in same area. Before cleaning area rugs, check manufacturer's tag and test an inconspicuous spot on rug for colourfastness. Do not use on silk or delicate rugs.
- It is common to refill the clean water tank and empty dirty water tank multiple times during cleaning. Room size and cleaning speed both affect how often tank may need to be refilled and/or emptied.
- When solution is flowing, bubbles will form at the edges of the nozzle. Holding the trigger continuously may result in overwetting your carpet.

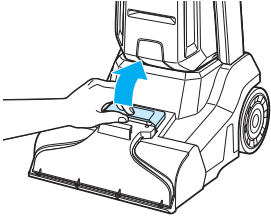
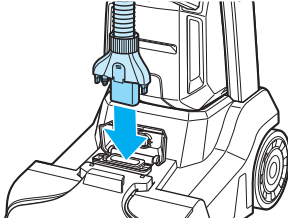
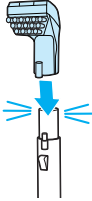
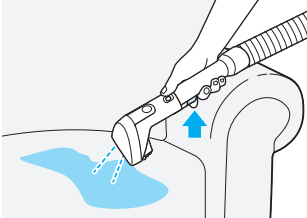
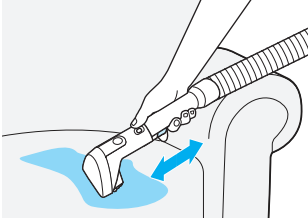
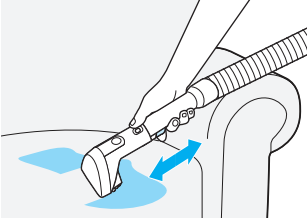
		
<p><b>1.</b> Plug into a properly grounded outlet. Press power button on handle to turn machine ON.</p>	<p><b>2.</b> Press recline pedal to recline machine.</p>	<p><b>3.</b> Hold spray trigger for 10 seconds to prime system with cleaning solution.</p>
		
<p><b>4.</b> Make cleaning passes following steps below. Repeat these passes until solution being pulled up appears clean.</p> <p><b>With Cleaning Formula</b></p> <ol style="list-style-type: none"> <li>1. Hold Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> <li>2. Release the Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> </ol> <p><b>Note:</b> For a quicker dry time, release trigger and make “dry passes” by pushing machine forward and back across carpet until water can no longer be seen through the nozzle.</p> <p><b>With BISSELL® ANTIBACTERIAL Formula</b></p> <ol style="list-style-type: none"> <li>1. Hold Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> </ol> <p>For full benefit of ANTIBACTERIAL formula, do not make any dry passes. Dry time may be longer.</p>		<p><b>5.</b> When finished, turn machine OFF.</p>



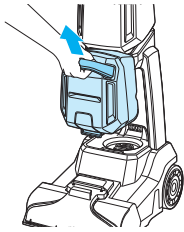
## Tips Before Cleaning

- Check for colourfastness in an inconspicuous place before cleaning larger area.
- If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.
- Vacuum thoroughly to pick up loose debris and pet hair.
- Check manufacturer's tag before cleaning. Do not use on velvet or silk.

The brush roll remains on while cleaning with the hose and tool. Do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.

		
<p><b>1.</b> Lift accessory hose door on top of foot on the front of machine. Flip door toward machine to open.</p>	<p><b>2.</b> Insert hose until it clicks into place. Be sure colored hose release clip is facing out, away from machine.</p>	<p><b>3.</b> Attach tool to end of hose.</p>
		
<p><b>4.</b> Point tool above spot or stain and press spray trigger.</p>	<p><b>5.</b> Release spray trigger and gently scrub the stain.</p>	<p><b>6.</b> To remove stain, release spray trigger and make "dry passes". Firmly apply downward pressure and move tool slowly toward you until water can no longer be seen in nozzle.</p>

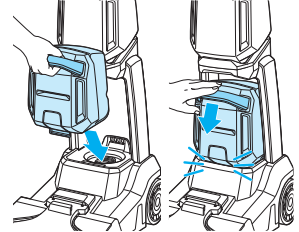
## Emptying the Dirty Water Tank



**1.** Turn OFF and unplug machine. Pull dirty water tank up and away to remove.



**2.** For quick empty: Pull rubber tab (located in middle of tank) and tilt to pour. When closing rubber tab, make sure all edges are sealed tight.

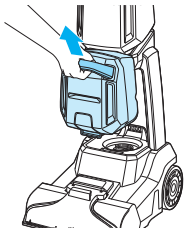


**3.** Reinstall tank by angling it with bottom first, then tilt and push until it clicks into place.

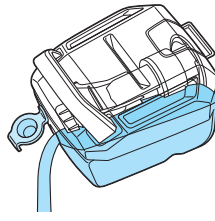
**Note:** When the tank is full, the float will shut off suction and emit a high-pitched sound indicating it is time to empty your tank.

## After-Cleaning Care

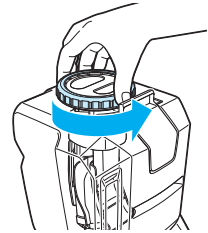
↗ For more helpful maintenance tips, check out [global.BISSELL.com](http://global.BISSELL.com).



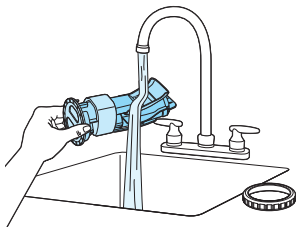
**1.** Turn OFF and unplug machine. Pull dirty water tank up and away to remove.



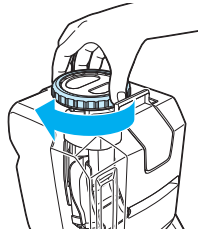
**2.** Empty dirty water tank.



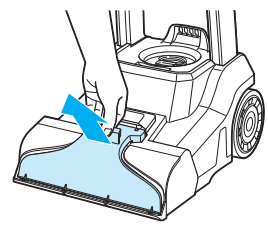
**3.** Unscrew ring at bottom of tank to remove float stack.



**4.** Clean and rinse debris from float to prevent dirty water tank overflow and maintain seal integrity.



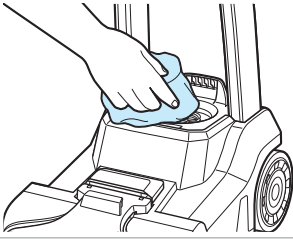
**5.** After cleaning, align arrow on float with tank's notch. Twist ring to lock in place. Ensure alignment to prevent water leakage.



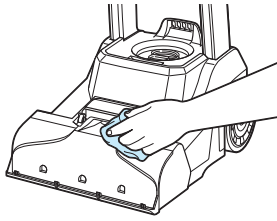
**6.** Pull the nozzle upward and away from the machine. Rinse or wipe it clean.

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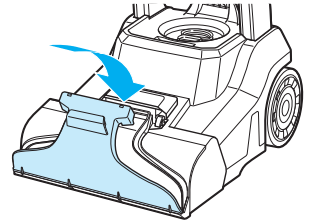
## After-Cleaning Care (continued)



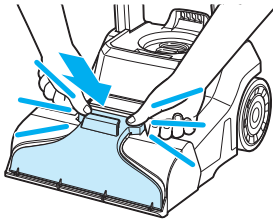
**7.** Use a cloth to remove debris from the red filter.



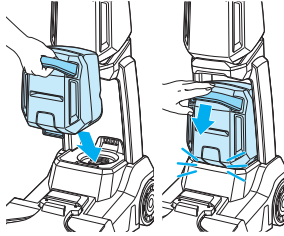
**8.** Use a cloth to thoroughly clean brush roll cover.



**9.** Reinstall nozzle, ensuring it aligns with slot on brush roll cover.



**10.** Use both hands to push top of nozzle, both left and right sides, until it clicks into place.

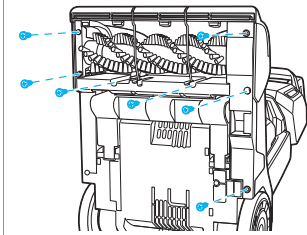


**11.** Reinstall tank by angling it with bottom first, then tilt and push until it clicks into place.

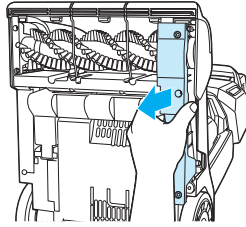
**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



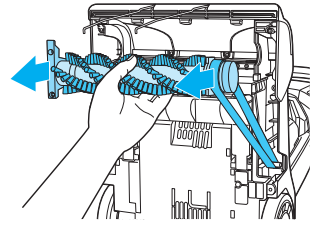
# Replacing Belts and Brush Rolls



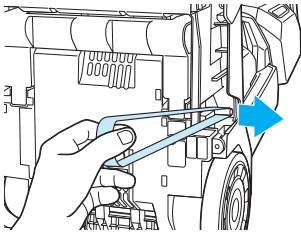
**1.** Turn OFF and unplug machine. Use a Phillips-head screwdriver to remove 7 screws.



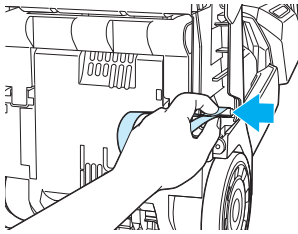
**2.** Remove belt cover.



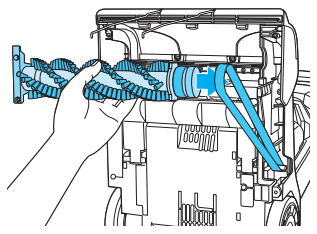
**3.** Pull brush roll out and remove belt from track.



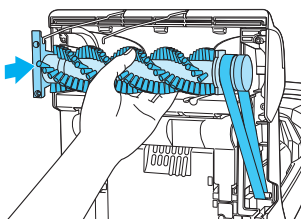
**4.** Pull belt off of motor shaft.



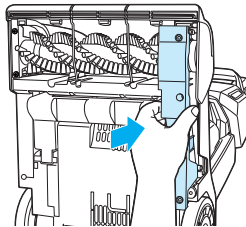
**5.** Wrap new belt around motor shaft.



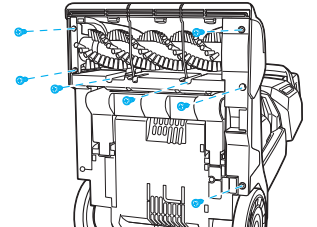
**6.** Put belt on brush roll track. Put brush roll back into position.



**7.** Align brush roll mount to screw posts.



**8.** Reposition belt cover.



**9.** Reinstall 7 screws.

**Note:** Any other maintenance or servicing not included in this manual should be performed by an authorised service representative.

**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

# Troubleshooting

Problem	Possible Cause	Remedies
Reduced spray OR no spray	Clean water tank may be empty.	Refill tank.
	Clean water tank may not be seated completely.	Turn power off. Remove and reseal tank.
	Pump may have lost prime in hose cleaning mode.	Hold end of hose below water level in tank to prime.
No spray through hose & tool	The hose to machine is not primed.	Turn off and unplug the machine. Remove nozzle from foot. Insert pen in black cylinder next to screw. Wait for water bubbles, remove pen. Reassemble nozzle and hose.
Loss of suction power	Tanks may not be seated properly.	Reseat both tanks so they fit properly.
	Dirty water tank is full.	Empty dirty water tank.
	Rubber tab on dirty water tank is not sealed tight.	Check rubber tab on dirty water tank and press firmly on all edges to secure tightly.
	Accessory hose door not closed tightly.	Check accessory hose door and make sure it is closed tightly - it should be locked into place.
	Nozzle not installed correctly.	Remove and reinstall nozzle.
No power	Outlet may not be active.	Try plugging in a different device that uses a grounded outlet to test for power from outlet.
Leaking dirty water tank	Tank ring not installed properly.	Remove tank. Remove and reinstall tank ring.

## Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at [global.BISSELL.com/privacy-policy](http://global.BISSELL.com/privacy-policy).

### Limited One-Year Warranty

For one year from the date of purchase by the original purchaser, subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

### \*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

## Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.



### Australia

Telephone: 1300 247 735  
Website: [BISSELL.com.au](http://BISSELL.com.au)  
Address: 789 Springvale Road,  
Mulgrave, Victoria 3170  
Email: [consumercareau@bissell.com](mailto:consumercareau@bissell.com)



### New Zealand

Telephone: 0800 247 735  
Website: [BISSELL.co.nz](http://BISSELL.co.nz)  
Address: 789 Springvale Road,  
Mulgrave, Victoria 3170  
Email: [consumercarenz@bissell.com](mailto:consumercarenz@bissell.com)



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